



HP 3 year Next Business Day w/DMR Service for Color LaserJet Managed MFPE47528

Marchio : HP

Codice prodotto: U11VKE

Nome del prodotto : 3 year Next Business Day w/DMR Service for Color LaserJet Managed MFPE47528



HP Care Pack

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In caso di problemi hardware, è molto importante tornare a essere operativi il prima possibile. Competenza a portata di mano e ottimizzazione del tempo di attività del prodotto con il servizio di assistenza onsite HP entro il giorno lavorativo successivo^[1] con trattenimento supporti difettosi. Grazie a un servizio di assistenza remota di alta qualità e al pratico servizio di assistenza onsite entro il giorno lavorativo successivo, potete contare in qualunque momento sull'intervento dei nostri tecnici, per tornare operativi il prima possibile. In caso di supporti di archiviazione difettosi, è fondamentale mantenere il controllo dei dati sensibili.

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Composizione del prodotto		Composizione del prodotto	
Tipo di supporto	Onsite repair	Metodo di servizio	Onsite repair
Luogo di servizio	Onsite	Opzione di assistenza aggiuntiva	Defective media retention
Copertura della garanzia	In warranty	Tipo di pacchetto di assistenza	Elettronico
Dettagli della copertura	Standard workdays - 9 hours	Periodo di copertura	36 mese(i)
Durata	3 years	Tipo di garanzia	S
Tempo di risposta	Next business day response		

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