



Lenovo Premier Support Plus 1 licenza/e 4 anno/i

Marchio : Lenovo

Codice prodotto: 5WS1M86970

Nome del prodotto : Premier Support Plus

Premier Support Plus

Lenovo Premier Support Plus. Quantità licenze: 1 licenza/e, Anni: 4 anno/i, Tempo di servizio (ore x giorni): 24x7x365, Tempi di risposta: 24 h, Tipo: Sul posto/Centro di assistenza

La differenza Premier

Funcionalità	Supporto standard	Premior Support	Premior Support Plus
Assistenza per la transizione dei clienti emergenti		●	●
Assistenza tecnica avanzata disponibile 24 ore su 24, 365 giorni all'anno	X	●	●
Servizio personalizzato per ottimizzare le prestazioni del server	X	●	●
Servizio di ricerca	X	●	●
Protezione per i malware e per gli هجوم (attacchi) sofisticati e sconosciuti in tempo reale	X	●	●
Capacità Server Entry Free 5 GB	X	X	●
International Service Enhancements	X	X	●
Additional Storage Protection	X	X	●

Caratteristiche		Caratteristiche	
Quantità licenze	1 licenza/e	Tempi di risposta	24 h
Tipo di prodotto	Aggiornamento	Anni	4 anno/i
Tipo	Sul posto/Centro di assistenza	supporto per telefono	✓
Tipo di servizio	Premier Support Plus	supporto sul sito	✓
Servizio incluso	Componenti e manodopera	Risoluzione dei problemi	✓
Tempo di servizio (ore x giorni)	24x7x365	Compatibilità	ThinkPad P16 Gen 1 21D7; P16 Gen 2 21FA
		Dati su imballaggio	
		Quantità per pacco	1 pz

Catalog Object Cloud



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